

Password Control Centre™

... intelligent user access from XuiS



Affordable secure password management for all organisations

Password Control Centre™ is the low cost self service identity solution that allows passwords to be securely reset without requiring the intervention of costly administration or service desk staff. It will significantly reduce the daily workload on your customer service desk and also flatten out the call volume peaks which often occur after holidays or following the introduction of new software applications. It will also increase the overall security of your system by minimising the opportunity for passwords to be compromised due to being either too weak (and easily guessed) or too complicated (and being written down). Regain control of the time-consuming task of password resets by empowering users to change their own passwords via a self service web portal.

Password Reset (Self Service): Reduces costs by eliminating all password-related help desk calls. Password Reset (Self Service) allows the end user to securely reset or change their own Active Directory password or unlock their account.

Password Reset (Help Desk): Enables administration staff to delegate user password resets to service desk groups, while ensuring rapid and accurate identification of the requesting user. Help desk staff can safely and efficiently reset a user's password in any situation where it is necessary to carry out this task on behalf of the user.

Account Lockout Tool: Identifies the causes of account lockouts, enabling administration staff to make an informed decision in response to account unlock requests. Instant notification of account locks and easily accessed information on the root causes, enhance security and increases user productivity.

How do you manage your passwords today?

Do you need to...

- ▶ Reduce the number of calls to your service desk?
- ▶ Allow your users to reset their own passwords at any time?
- ▶ Take control of user password resets when required?
- ▶ Unlock frozen passwords?
- ▶ Follow ITIL best practice?
- ▶ Strengthen password security?
- ▶ Lower help desk costs?
- ▶ Free help desk staff for more productive tasks?
- ▶ Allow users to maintain their AD details?
- ▶ Conform to Sarbanes Oxley, HIPPA, etc. service desk security directives?

If you have answered YES to any of the above questions then read more at...

www.PasswordCC.com

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Password Control Centre™ provides:

- User driven secure password reset to avoid wasting service desk resources
- Semi-automated help desk support on occasions when users are unable to reset own passwords
- Email notifications prior to password expiry to avoid unexpected lockout
- Email notifications whenever passwords are changed or reset
- Multiple customisable levels of user authentication
- Useful management reports to monitor trends & exceptions
- Multilingual support so that your non-UK offices are included in your enterprise-wide security model
- Strengthened password enforcement to minimise the likelihood of successful hacker attacks
- Privileged user facilities without granting elevated access rights
- Mobile Code Verification, sending a securely generated code to your user's mobile phone for added security
- Encryption to ensure that user details cannot be decoded
- Real time notification & analysis of all Account Lockout situations

and enables organisations to:

- Significantly reduce service desk workload & costs
- Increase overall system security
- Maximise productivity of employees at any time of day or night
- Fulfil compliance obligations
- Implement an efficient password management environment within days not months
- Achieve ITIL best-practice with minimal disruption or cost
- Become instantly aware of any DoS attack and take appropriate action

FEATURES

- **Self Service Features**
- Reset password
- Change password
- Unlock account
- Update AD user account
- Advanced password expiration notification

Administrator's right to act

- Configure password reset reminder
- Define & apply self-service policy settings
- Schedule summary reports
- Generate password related reports

Advanced Options

- Password reset by GINA / credential provider
- Two factor authentication (answering security questions and mobile code verification)
- Native language support for major European languages

REQUIREMENTS

1. Dot Net Framework 3.5 SP1
2. IIS 5.0 and higher
3. Windows Active Directory Domain
4. Supports up to Microsoft Windows 7 and Windows 2008 R2 systems
5. Supports both X86 & X64 OS

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